

# Student Dispute Resolution Policy

The College of Agricultural Sciences (CAS) is committed to supporting students in resolving concerns involving CAS faculty, staff, or administrators. Timely and respectful communication is essential to this process.

Students are encouraged to follow the informal steps outlined below before pursuing formal resolution.

## Informal Resolution Steps

1. If appropriate, speak directly with the individual involved to share your concern.
2. If the issue remains unresolved, contact their supervisor to discuss the matter.
  - a. If you're unsure who the appropriate supervisor is, please email Royce Flores, Assistant to the Associate Dean of Academics at [royce.flores@oregonstate.edu](mailto:royce.flores@oregonstate.edu)

## Formal Resolution Steps

Students have a number of resources to help support them in addressing a dispute. Below are some options:

- Graduate students should follow the [grievance procedures outlined by the OSU Graduate School](#).
- [The Office of Advocacy is available](#) to support students through this process and can assist in preparing any outreach.
- For student-to-student disputes, students are encouraged to contact the [Office of Dean of Students](#).
- If you have a concern regarding CAS faculty that cannot be addressed through the resources above, please email your concern to Royce Flores, Assistant to the Associate Dean of Academics, at [royce.flores@oregonstate.edu](mailto:royce.flores@oregonstate.edu).

Your outreach will be assigned to the appropriate CAS administrator based on the nature of the concern. Additional individuals or university offices may be consulted as needed.

A written decision, including the basis for the ruling, will be provided via email. This message will also include information on next steps if you wish to request a university-level review outside the college.